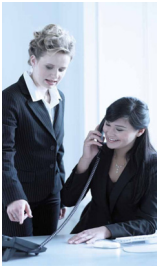


## MX-ONE™ TELEPHONY SERVER MANAGER TELEPHONY AND MANAGER PROVISIONING SYSTEM MANAGEMENT



The MX-ONE™ Telephony Server System Management course familiarises delegates with the programming principles of the Aastra MX-ONE™ Telephony Server telecommunication system using the Manager Telephony and Manager Provisioning applications, enabling them to manage and facilitate changes and additions within their organisation. The course explores the system structure, user facilities and implementation and management of extension moves and changes using the intuitive user friendly interfaces.

This course can be carried out on Customers own sites, where the Instructor will help the Administrator configure some of the applications features to their requirements.

### Course Content

- ❖ Introduction
- ❖ MX-ONE™ Telephony Server system structure
- ❖ Introduction to Manager Telephony and Manager Provisioning applications
- ❖ Number Analysis and Call Discrimination tables
- ❖ Common Categories & Common service Profiles
- ❖ Hunt Groups/Call Pick Up
- ❖ System Hardware & Vacancy Information
- ❖ Modifying User Defined Field's (U.D.F.'s)
- ❖ Creating U.D.F.'s & Departments in MP
- ❖ Creating Users and User Privileges
- ❖ Extension types and boards
- ❖ Initiating extensions - Analog & Digital Handsets
- ❖ Soft Keys & Key programming
- ❖ Basic Extension Features & Facilities
- ❖ Additional User Facilities
- ❖ Office moves and changes
- ❖ Generic extension configuration / Free Seating
- ❖ Dialog 4000, 6000 & 7000 IP phones
- ❖ Web Server, Config Files & Firmware Downloads
- ❖ Web Browser
- ❖ Dect Handsets
- ❖ Administrators and Security Profiles
- ❖ Administration tools
- ❖ Sub Systems, Backups/ & License Handling

### Training Technique

This training consists of explanations, demonstrations, discussions and practical exercises to ensure each delegate is confident and proficient in using all the functions that their new system has to offer.

### Course Prerequisites

Delegates should be familiar with the Windows Applications system.

- ❖ A good skill in computer literacy
- ❖ An active role in Telecoms

### Who Should Attend?

This course has been designed for Telecoms Managers, Support Engineers, IT Personnel, Systems Administrators and other personnel expected to manage the changes of the MX-ONE™ Telephony System

### Course Duration

3 Days

### Max Delegates

4

### Room Setup

Whiteboard / Flipchart  
1 PC for each Delegate  
1 x Analogue, Digital, IP, Dect Handset per delegate according to installation set up  
PC & Projector if 4 Delegates